



MICROSOFT WINDOWS SECURITY

Installing the latest security software on your notebook is an important first step towards protecting your system against potential threats. However, new threats appear constantly so it is important to remain vigilant and install security updates on a regular basis. To make sure that you always have the most up-to-date security software measures in place, the best policy is to opt to receive system and security updates automatically.

Microsoft offers a wide variety of technologies and resources to help ensure that your protection remains at the highest level.

WHAT KINDS OF SECURITY PROTECTION ARE AVAILABLE FROM MICROSOFT?

A) SECURITY UPDATES

Regular software updates help to keep your notebook secure from a range of common security threats, including viruses and spyware. Microsoft offers regular updates through the Microsoft Update Web site or through the Automatic Update service, which is available from the Control Panel. In either case, you can choose which updates you want installed on your notebook.

Visit the Microsoft Update website at:

<http://update.microsoft.com/microsoftupdate/v6/default.aspx?In=en-us>

For more information on Automatic Updates, visit:

<http://www.microsoft.com/athome/security/update/bulletins/automaticupdates.aspx>

B) TOOLS AND TIPS

Microsoft offers a range of advice and tools to manage your notebook security:

- The **Microsoft Malicious Software Removal Tool** checks notebooks for the presence of specific, prevalent malicious software and helps to remove the infection. This tool is available for use on notebooks running Windows XP, Windows 2000 and Windows Server 2003.
- **Windows Defender (Beta)**, which is downloadable from the Microsoft website, helps protect Windows users from spyware and other potentially unwanted software by scanning their systems, describing and rating any threats found, and recommending what action to take. Detected spyware can either be quarantined or permanently removed.
- The **Microsoft Security Essentials** web site automatically detects what operating system your notebook is running and customizes advice on steps you can take to enhance the security on your computer.

You can access Microsoft's full range of Security Tools and Tips at:

<http://www.microsoft.com/security/default.aspx>

**C) MICROSOFT SECURITY RESPONSE CENTER (MSRC)**

The Microsoft Security Response Center is focused on helping customers resolve security vulnerabilities and incidents. The team of Microsoft experts who make up the MSRC are constantly monitoring and analyzing potential security issues that come to their attention through various channels. They then use leading technology to develop and deliver quality security updates, tools and prescriptive guidance on a monthly basis.

For more information on MSRC, please visit:
<http://www.microsoft.com/security/msrc/default.aspx>

WINDOWS XP SERVICE PACKS

Windows XP Service Packs contain a bundle of updates that provide convenient, all-in-one access to the most current drivers, tools, security updates, patches and customer-requested product changes.

WHAT IS WINDOWS XP SERVICE PACK 2?

Windows Service Pack 2 is the latest Service Pack for the Windows XP operating system. With a strong focus on security, it is one of the most important service packs ever released. By installing Windows SP2, you get enhanced security protection through the new Security Center, which offers Windows Firewall, Automatic Updates, Virus Protection and the Internet Explorer (IE) Pop-up Blocker.



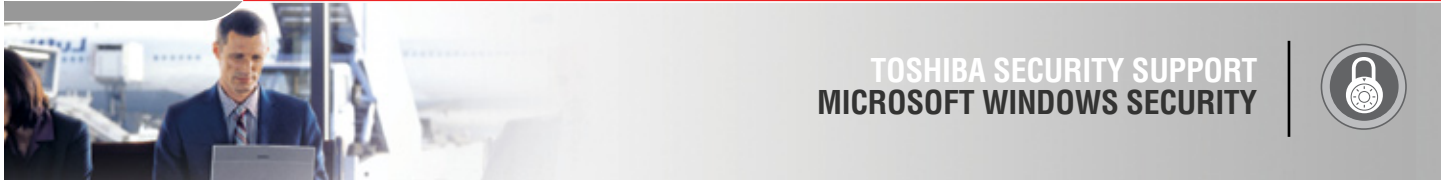
WHY DO I NEED WINDOWS XP SP2?

FEATURE	BENEFIT
Unsafe attachment alerts	<ul style="list-style-type: none"> Guard your notebook against viruses spread through IE, Outlook Express and Windows Messenger
Enhanced security settings	<ul style="list-style-type: none"> Protect your privacy by protecting your notebook against files and content downloaded via Internet Explorer
Download monitoring	<ul style="list-style-type: none"> Warns you about potentially harmful downloads with the option to block malicious files
IE Pop-up Blocker	<ul style="list-style-type: none"> Helps reduce unwanted ads and content that pop-up while browsing
Built in Windows Firewall	<ul style="list-style-type: none"> Protects against viruses and worms
Windows Security Center	<ul style="list-style-type: none"> Provides convenient, single source security viewing and management
Automatic Updates enhancements	<ul style="list-style-type: none"> Simplify the process of keeping your notebook updated
Outlook Express improvements	<ul style="list-style-type: none"> Help reduce unwanted email
Add-On Manager	<ul style="list-style-type: none"> Lets you view and control add-ons in Internet Explorer to reduce potential for bothersome crashes
Improved wireless support	<ul style="list-style-type: none"> Simplifies the process of finding and connecting to wireless networks, no matter where you are

HOW DO I GET WINDOWS SP2?

It's as easy as visiting the links below:

- Toshiba Microsoft Service Pack support in English:**
http://eu.computers.toshiba-europe.com/cgi-bin/ToshibaCSG/generic_content.jsp?service=EU&ID=0000000155aaa
- Microsoft Update Support:**
<http://update.microsoft.com/microsoftupdate/v6/muoptdefault.aspx?In=en&returl=http://update.microsoft.com/microsoftupdate/v6/default.aspx?In=en-us>

**WHERE DO I FIND HELP FOR WINDOWS XP SERVICE PACK 2?**

Whether you have general questions or specific problems, you can get help at the Windows XP SP2 portal: <http://support.microsoft.com/default.aspx?&pr=windowsxpsp2>.

More information is available at the following link: <http://www.microsoft.com/windowsxp/sp2/default.mspx>.

WHERE DO I FIND INFORMATION ABOUT WINDOWS 2000 SERVICE PACKS?

For Windows 2000, please go to the following link: <http://www.microsoft.com/windows2000/downloads/servicepacks/default.mspx>