

## > TOSHIBA INTERNATIONAL WARRANTY EXTENSION

1. Warranty Extensions can be purchased within the whole warranty period of your Toshiba hardware and must be activated within 30 days after purchase in order to be able to use the service.
2. Support concerning this Warranty Extension is available on local business days from 9 a.m. to 6 p.m. local time, excluding public holidays.
3. This Warranty Extension is valid only for the device for which it is registered.
4. Toshiba, its Authorised Resellers and Service Providers reserve the right to request proof of purchase, (e.g. a paid and dated invoice from the Authorised Reseller) stating the model and serial number, before accepting liability for any service claim.
5. On any product or component repaired or replaced under this Warranty Extension the remaining period of the original warranty period is still applicable. If this remaining period is less than three months, a new period of three months is applied. All products and components replaced under warranty shall become property of Toshiba.
6. This Warranty Extension does not apply to any failure or defect attributable to extrinsic causes, accidental damage, improper use, wear and tear, viruses, modification, adaptation or neglect. This Warranty Extension does not apply to any software whatsoever. Should the repair of the device be related to a cause not covered by this Warranty Extension, Toshiba reserves the right to charge the customer for parts, labour and expenses. (Please refer to the terms and conditions of the "International Limited Warranty" delivered with your notebook.)
7. This Warranty Extension and the standard warranty will be terminated if failure of the product or component has resulted from service, maintenance or repair other than by a Toshiba Authorised Reseller or Authorised Service Provider, or if the product or component labels/serial numbers have been altered or obscured.
8. Toshiba shall be under no liability for loss of profits or any consequential loss, loss of data, loss of software or the cost of software reconfiguration.
9. Please ensure that your Notebook has been fully "backed-up" before it is returned to your Toshiba Authorised Reseller/Service Provider in connection with a warranty claim.
10. The warranty extension is not applicable to batteries. For batteries the warranty is limited to 1 year due to the nature of item.
11. Toshiba reserves the right to subcontract the service provided under this Warranty Extension without notice to the customer.
12. Toshiba reserves the right to discontinue or to modify the terms and conditions of this Warranty Extension including but not limited to fees without prior notice.
13. This warranty does not affect your statutory rights.