



**> NEED HELP NOW?
IT'S JUST AROUND THE CORNER.**

You have an important meeting in a couple of days, but something has gone wrong with your laptop. But there's no need to worry. With the Toshiba On-site Repair Service, an engineer will come to you by the end of the next business day to fix the problem.

MAIN FEATURES

- Covers parts and on-site repair, leaving you with no unexpected repair costs up to 4 years
- On-site hardware support from a Toshiba Certified Engineer at your location, usually by the end of the next business day
- Instant multilingual support via the Toshiba Support Centre

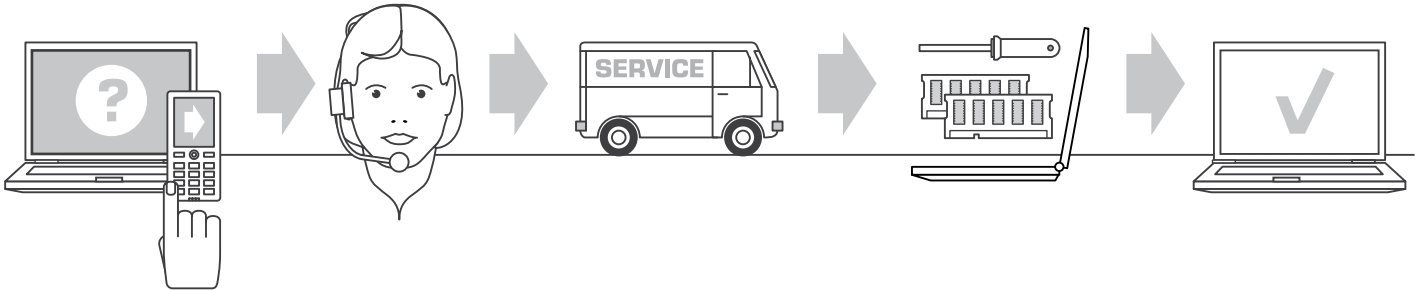
BENEFITS FOR YOU

- Quick support – we are just one call away
- Fast – repair usually on the next business day
- Convenient – we come to you wherever you are – at work or at home
- Global coverage when travelling abroad – your Toshiba product can be repaired at any Toshiba Authorised Service Provider worldwide

COMPATIBLE PRODUCTS

- Toshiba laptops, netbooks, and smartbooks

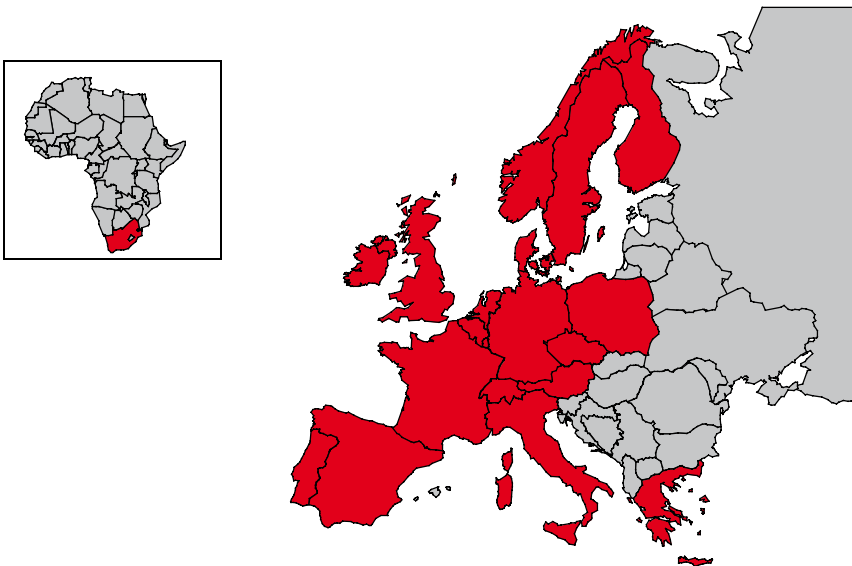
PROCESS DESCRIPTION





COUNTRY COVERAGE:

Choose the right coverage for you:

- The local On-site Repair Service is only available in the country where you purchased your product. Repairs required when abroad are covered under international warranty and can be carried out at any Toshiba Authorised Service Provider worldwide. Please see Terms and Conditions for complete details.
- The EMEA On-site Repair Service is only available in the European and African countries stated below. Repairs required when abroad are covered under international warranty and can be carried out at any Toshiba Authorised Service Provider worldwide. Please see Terms and Conditions for complete details.



-  Countries covered with the EMEA On-site Service for travellers
-  Countries not covered by the EMEA On-site Service for travellers

WHERE CAN SERVICES BE PURCHASED?

- To see which of our wide range of services best meets your needs or to check local service offers, please visit our online store: www.toshiba-store.eu
- To take advantage of this service or find your closest Toshiba Authorised Provider, please visit our website: www.toshiba-europe.com/services